



Ramsey County Statement of Work

Broadband Network Redesign

Amendment

Date: October 17, 2013
Description: Vendor Questions/County Answers

Question: What is the duration of contract? Shall it be 6 months? (Considering Milestone-3's completion date as 30 Apr 2014)

Answer: Monthly consulting until project completion estimated to be fall of 2014.

Question: Shall the interviews be conducted telephonically?

Answer: None are anticipated.

Question: What does the term "vendor partner" (under Milestone 2) mean? Does it refer to the vendor selected via this SOW? If not, who is the vendor partner?

Answer: A separate RFP for a broadband provider in November will determine the vendor "partner".

Question: To what extent does the County consider the tasks in this SOW to be "hands on"? For example, as part of the implementation, does the County expect the selected vendor to create configuration files for the selected hardware components?

Answer: Required tasks are very "hands on" and the vendor must be able to proficiently configure network equipment, design routing, choose appropriate protocols, etc.

Question: Does the County expect to purchase hardware as well as services from the selected vendor? If not, how will the hardware be acquired?

Answer: Hardware will be purchased through other existing County or State IT hardware master contracts.

Question: With regard to "design and implement the County selected broadband network service", does the County expect the selected vendor to provide broadband services through leasing or build-out of WAN links?

Answer: No, a separate RFP will seek those services.

Question: What is the current network topology?

Answer: Modified Hub and Spoke.

Question: Which network tools does Ramsey County currently use for WAN/LAN analysis?

Answer: Solar Winds for Network performance.

Question: Has the County already selected a hardware vendor?

Answer: Yes, see above.

Question: Does the County already have accurate and detailed hardware and network inventories?

Answer: Yes.



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Question: Has the county already documented best practices for resiliency and redundancy?

Answer: No.

Question: How many sites are included in this engagement (core plus remote sites)?

Answer: Approximately 45 Sites.

Question: Are any of the network components under contract? If so when do those contracts expire?

Answer: Most components are under existing service contracts.

Question: Which specific applications are included in this engagement?

Answer: No specific application support required.

Question: Is there an incumbent vendor?

Answer: Several consultants have provided varying work on this project over the past year.

Question: Will you be making a decision solely based on the submitted proposal or will you be interviewing candidates prior to making a decision?

Answer: Solely on submitted proposals.

Question: Outside of the CCIE Certification, is there specific hardware and/or hardware vendor experience that would be considered required/desired?

Answer: As Ramsey County primarily utilizes Cisco for its networking platform, related experience and/or training is preferred.

Date: October 15, 2013

Description: Correction to Questions & Proposal Submission Instructions

This Statement of Work has been amended as follows:

Questions

Any questions regarding this Statement of Work should be submitted via email by 10/16/2013, 2:00pm Central time to:

Becky Kwapick
Contract Manager
Information Services
becky.kwapick@co.ramsey.mn.us

Proposal Submission Instructions:

Submit Proposals via email no later than 10/21/2013 5pm Central time

Becky Kwapick
Contract Manager
Information Services
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